

Amarillo Children's Clinic Telephone Messaging System

These are the voice prompts for our telephone messaging system. Please remember to wait until the system beeps before you begin speaking. Please leave a clear phone number where you can be reached easily.

Press 1 -if you would like your child to become a patient of one of the doctors in our clinic. You will need to give us the date you called, which doctor you are requesting, your name, your phone number, What insurance your child is on, the date you child is due or your child's date of birth and whether you would be willing to be placed with another pediatrician in our group if the one you have requested is not taking new patients.

Press 2 -if your child is already a patient of our clinic and he/she needs either a well child checkup or physical or if they are sick and need an appointment.

Press 3 -if you have a question for the triage nurse only. This is for **non-emergency** calls only and not for an appointment. These calls will be returned as soon as possible on the day you call but not always returned immediately.

Press 0 -if you have any other general question that someone at the front desk can help you with.